

PUBLIC LIBRARIES & EMPLOYMENT

EMPLOYMENT SERVICES

TECHNOLOGY ACCESS

Public libraries offer free access to computers, broadband Internet, and wireless Internet

DIGITAL LITERACY

Public libraries offer a wide range of free computer and Internet use instruction, including classes on using employment resources

EXPERTISE

Public libraries offer expertise that helps people understand and use employment resources

ASSISTANCE

Public libraries help people search for jobs, create resumes, and apply for jobs online

COLLABORATION

Public libraries partner with outside agencies and individuals to offer classes on job seeking, to help people find and apply for jobs, and to help people start businesses and create business plans

With a presence in almost every community and the free public access technologies they provide, public libraries are well situated to provide the employment-seeking assistance people need. Millions of job-seekers use public library services to find job openings, work on resumes, and complete online applications.

77.5%

Libraries help people create resumes

84.1%

Libraries report that providing employment services is important to their communities

92.2%

Libraries help people access online job databases and resources

76.0%

Libraries help people apply for jobs online

The employment services that public libraries provide are particularly important for those who do not have high speed Internet or computer access in the home or lack technology skills and expertise. Public libraries are also open evenings and weekends, better meeting the needs of those who cannot access other employment services only available during the work day.