

MASSACHUSETTS

83.5%

83.5% of Massachusetts' public libraries help people access and use employment resources, including helping with job searches, creating resumes and submitting employment applications.

87.7%

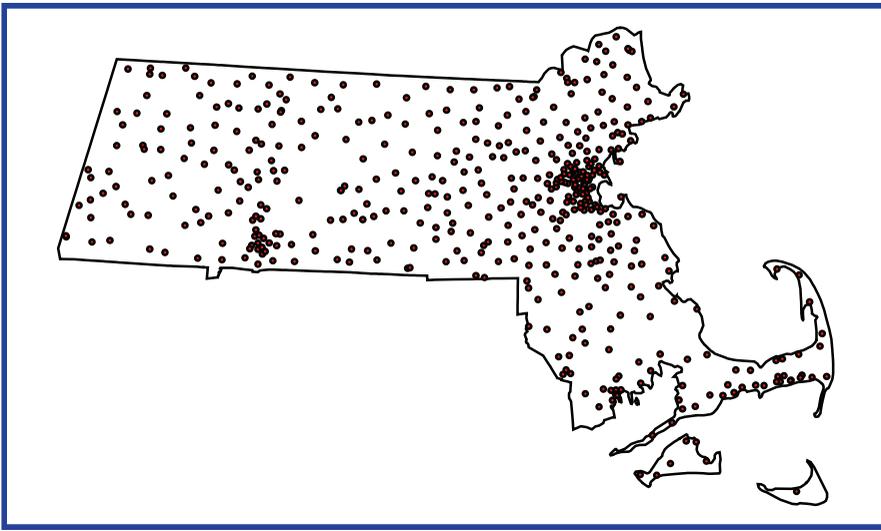
85.8% of Massachusetts' public libraries offer IT and other technical training, helping people gain essential technology skills for the 21st Century workforce.

100%

100% of Massachusetts' public libraries act as the bridge between government and its services, offering free access and assistance to help people complete online government forms.

58.0%

58.0% of Massachusetts' public libraries are often the only free source of Internet access in their communities, providing a vital link to technology and information.



Public libraries are essential to communities, providing a vital link to the Internet, technology, and information. With their E-government, employment, and educational services and resources, public libraries are helping people access the information they need today — while building the next generation workforce.

There are 465 public libraries in Massachusetts.

People visited Massachusetts' public libraries 42,238,000 times.

9,317,348 people used the public access Internet at Massachusetts' public libraries.

Miller, K., Swan, D., Craig, T., Dorinski, S., Freeman, M., Isaac, N., O'Shea, P., Schilling, P., Scotto, J., (2011). Public Libraries Survey: Fiscal Year 2009 (IMLS-2011-PLS-02). Institute of Museum and Library Services. Washington, DC



The Public Library Funding & Technology Access Study (www.ala.org/plinternetfunding) survey is managed by the Information Policy & Access Center (ipac.umd.edu) at the University of Maryland and funded by the American Library Association and the Bill & Melinda Gates Foundation. More information about libraries & the Internet is available at www.plinternetsurvey.org. 2011-2012 data presented.

