

The Bill & Melinda Gates Foundation *Opportunity Online Hardware Grants Program*

Purpose: The Gates Foundation is working to learn more about the experiences of the libraries participating in the Opportunity Online hardware grant program. The overall goal of the following questions is to both assist the Gates Foundation and funded intermediaries in improving this and future programs, and to help peer libraries learn from the experiences of participants.

Please note that the Gates Foundation will only have access to the aggregate results of the survey, and responses will not be attributed to individual respondents.

Participation: Your responses are critical to understanding the progress of the Opportunity Online hardware grant program. Please do your best to complete each section accurately and seek out help from the appropriate person if you need assistance or further information. The responses to these questions are intended for informational purposes only and will not affect your participation in the Opportunity Online grant.

Results: We hope that the responses of your colleagues from across the country are of interest to you, and will disseminate a summary of the results for the Opportunity Online-specific questions in the next six to nine months. You will have the opportunity to enter your email address at the end of the survey if you would like to receive summary results.

1. Please identify and rate what you consider to be most critical elements of success in raising the required matching funds (Rate all that apply):

Success Factor	1=Not at all Important, 5=Very Important				
Ability to advocate for the library	1	2	3	4	5
Knowledge of the technology requirements of public access computing	1	2	3	4	5
Our community's leaders and funders understand our technology needs and planning	1	2	3	4	5
Our library is or has been able to demonstrate the value or impact of free computer access in our community	1	2	3	4	5
Our library is/was able to mobilize community supporters	1	2	3	4	5
Our community understands the needs for free public access to technology	1	2	3	4	5
The overall support of library services by our community	1	2	3	4	5
Existing out-of-date equipment facilitated raising matching funds	1	2	3	4	5
<input type="radio"/> Don't Know					
Other (Please Describe):					

2. Please identify and rate the major barriers, either actual or anticipated, to raising the required matching funds (Rate all that apply):

Barriers	1=Not at all Important, 5=Very Important				
Our community does not have the necessary resources to support the public library in general	1	2	3	4	5
Our community does not have the necessary resources to support technology in the public library	1	2	3	4	5
Our governmental funding source is not committed or interested in funding technology in public libraries	1	2	3	4	5
Our local government leaders are not aware of library technology needs	1	2	3	4	5
Library staff/leadership lack time to dedicate to fundraising efforts	1	2	3	4	5
We are not able to successfully articulate the value of technology access in the library's community	1	2	3	4	5
Leaders understand value of free internet access but are choosing to support other community needs	1	2	3	4	5
Other (Please Describe):	1	2	3	4	5
<input type="radio"/> Don't Know					

3. Please indicate your confidence level to secure and maintain future public funding needed to support technology expenses beyond the Opportunity Online grant requirement:

Time Frame	1=Not at all Confident, 5=Very Confident				
Year Three – (one year after the grant)	1	2	3	4	5
Four or more years – (two or more years beyond grant)	1	2	3	4	5

4. Does your annual library budget include funds for ongoing replacement and maintenance of computer hardware used by the public?

<input type="radio"/>	Yes
<input type="radio"/>	No
<input type="radio"/>	There are plans to in the next year's budget
<input type="radio"/>	Don't know
<input type="radio"/>	Other (Please describe):

5. Do you have any suggestions for, or thoughts about the Opportunity Online hardware grant program? (optional)

6. Please enter your e-mail address to receive summary results of this part of the survey (optional):